## Japan House London x Visit Japan UK (JNTO) 2023 Fukubukuro Giveaway Terms and Conditions

UK18+ only. Normal exclusions apply in respect to persons connected to the Promoter or Supplier.

Opens 9.30am on Monday 9 January; closes midnight on Sunday 15 January.

One prize winner will receive a Japan House London fukubukuro lucky bag worth £103.

Two runners-up will receive one fukubukuro lucky bag each – one worth £53 and the other worth £23. One entry per person. Winners will be randomly selected and notified by direct message on Facebook within 14 days of the closing date.

To be eligible you must like Japan House London on Facebook, like Visit Japan UK (JNTO) on Facebook and leave a comment on the relevant Facebook post stating which region of Japan you'd like to travel to in 2023 and giving the reason why. Full terms and conditions below.

**Promoter:** Japan House London and Japan National Tourism Organisation (JNTO) London office.

**Supplier:** Japan House London and Japan National Tourism Organisation (JNTO) London office.

## Japan House London TERMS & CONDITIONS

These Terms and Conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials. Entry/claim instructions are deemed to form part of the terms and conditions and by participating all claimants will be deemed to have accepted and be bound by the terms and conditions. Please retain a copy for your information.

- 1. The Promoters: Japan H.L Limited (trading as Japan House London), 101-111 Kensington High Street, London W8 5SA; Japan National Tourism Organisation (JNTO) London office, 1<sup>st</sup> floor, 125 Kensington High Street, London, W8 5SF
- 2. The Suppliers: Japan H.L Limited (trading as Japan House London), 101-111 Kensington High Street, London W8 5SA and Japan National Tourism Organisation (JNTO) London office, 1<sup>st</sup> floor, 125 Kensington High Street, London, W8 5SF
- 3. Eligibility: This prize promotion is open to UK residents (England, Scotland, Wales and Northern Ireland) aged 18 years or over, excluding employees and their immediate families (spouse, parent, child, sibling, grandparent and/or "step" family), of The Promoters, associated agents or anyone professionally connected with the prize promotion.
- 4. Promotional Period: from 9.30 am on Monday 9 January 2023 until midnight on Sunday 15 January 2023.
- 5. Entry Instructions: To be eligible you must like Japan House London on Facebook, Like Visit Japan UK (JNTO) on Facebook and leave a comment on the relevant Facebook post stating which region of Japan you'd like to travel to in 2023 and giving the reason why.
- 6. Only one entry per person per prize promotion unless otherwise stated in the individual promotion.

- 7. Any entries that the Promoter consider (in our absolute discretion) to be dangerous, vulgar, offensive, indecent, illegal racist, copied, offensive, cruel or fraudulent, or infringe on the rights or copyright of others will be immediately disqualified.
- 8. No third party or bulk entries. If it becomes apparent that either a participant or household is using any means to circumvent this condition such as, and without limitation, multiple social media accounts, multiple reproduced or computer-generated entries, using multiple identities, fraudulently falsifying data, acting fraudulently or dishonestly in the opinion of the promoter or otherwise acting in violation of these terms, these participants will be disqualified, and any prize entitlement will be void. Incomplete or late entries will not be accepted. No responsibility can be accepted for entries that are incomplete for whatsoever reason.
- 9. Prizes: One winner will receive a fukubukuro worth £103, one winner will receive a fukubukuro worth £53, and one winner will receive a fukubukuro worth £23. Winners will also receive JNTO travel guides & map, phrasebook, notebook, pen, compact toothbrush and cup travel set, Japanese omamori charm with yuzu lip balm and sensu fan. Winners will be able to collect their prize in-store at Japan House London, or have it posted to them to an address in the UK.
- 10. Winner Selection: Prize draw winner (s) will be randomly selected by a computerised random generator from all entries on 17 January.
- 11. Winner Notification: Japan House London will notify the winners via Direct Message on Facebook within 14 days of the closing date and winners will have 14 days from notification to claim their prize. If a winner does not claim their prize within this timeframe the promoter reserves the right to withdraw prize entitlement and will award the prize to a reserve drawn at the same time as the original.
- 12. It is the responsibility of the entrant to provide correct, up-to-date details when entering the prize promotion and acceptance of the prize. The Promoter cannot be held responsible for winners failing to supply accurate information which affects prize acceptance or delivery of their prize.
- 13. General: Promoter's decision is final and binding. No correspondence will be entered into. Entry implies acceptance of these terms and conditions.
- 14. Prizes must be accepted as offered by the named winner. There is no cash alternative prize, in whole or part. The prizes are not transferable and cannot be resold.
- 15. All prizes are subject to availability. The Promoter and Supplier reserve the right to substitute a prize of equal or greater value if necessary.
- 16. The Promoter reserves the right to verify winners and ask for proof of identity, age and address and to withdraw prize entitlement where there are reasonable grounds to believe there has been a breach of these terms and conditions.
- 17. By entering the Promotion, each entrant grants the Promoter a world-wide, perpetual, irrevocable, non-exclusive, transferable, royalty free and sub-licensable right and licence to use reproduce, modify, adapt, publish or display (in whole or in part) any intellectual property contained in the content of their entry, without royalty, payment or other compensation. Each Entrant agrees not to assert any moral rights in relation to such use and warrants that they have full authority to grant such rights.

- 18. The last name and county of the winners can be obtained by sending an email, 28 days after the prize promotion closing date, to <u>info@japanhouselondon.uk</u>.
- 19. The Promoter reserves the right, at its sole discretion, to eliminate or disqualify any entries or entrants that it regards as being in breach of these terms and conditions or the spirit of the Promotion. Those who try to circumvent the entry process and/or entry instructions by any method will be disqualified and any prize award will be void.
- 20. Entry into the Promotion is at the entrant's sole risk. To the extent permitted by law, neither the Promoter nor Supplier accept any responsibility for any damage, loss, liabilities, injury, costs, expenses or claims (whether in contract, tort or otherwise) suffered by entrants or any third parties arising out of or in connection with the Promotion and/or accepting a prize. The Promoter and Supplier further disclaim liability for any injury or damage to entrants or any other person relating to or resulting from participation with this Promotion save that nothing in these terms and conditions shall act to limit or exclude the Promoter and Supplier's liability resulting from its negligence or fraud.
- 21. If for any reason, the Promotion is not capable of running as planned for reasons (including but not limited to tampering, unauthorized intervention, fraud, technical failures or any other causes beyond the control of the Promoter which corrupt or affect the administration, security, fairness, integrity or proper conduct of this Promotion), the Promoter reserves the right (subject to any written directions given under applicable law) to disqualify any individual who tampers with the entry process and to cancel, terminate, modify or suspend the Promotion.
- 22. If an act, omission, event or circumstance occurs which are beyond the reasonable control of the Promoter and which prevents the Promoter from complying with these terms and conditions the Promoter will not be liable for any failure to perform or delay in performing its obligation.
- 23. The Promoter accepts no responsibility for system errors or other issues that may result in disruption to, lost, delayed or not received entries, winner notifications or prizes. The Promoter, the Supplier or its agencies will not be responsible for the non-inclusion of entries as a result of technical failures or otherwise, including any such failure which is within the control of The Promoter or its agencies.
- 24. Where a prize is provided by a Supplier who is not the Promoter, the Promoter accepts no responsibility for inaccuracy of any prize description, and The Supplier is responsible for prize fulfilment.
- 25. If any of these clauses (or part of) should be determined to be illegal, invalid or otherwise unenforceable then it shall be severed and deleted from these Terms and Conditions and the remaining clauses (or part of) shall survive and remain in full force and effect.
- 26. The Promoter and the Supplier reserve the right to cancel, amend, withdraw, terminate or temporarily suspend this promotion in the event of any unforeseen circumstances or technical reason outside its reasonable control, with no liability to any entrants or third parties but will use all reasonable endeavours to avoid consumer disappointment.
- 27. The decisions of the Promoter are final and binding in all matters relating to the Promotion and no correspondence will be entered into.
- 28. The Promotion and these terms and conditions, and any disputes arising therefrom, shall be subject to English law and the exclusive jurisdiction of the English and Welsh Courts.

29. Data Protection: Any personal information that entrants share with the Supplier and Promoter will be kept secure and used in accordance with the Promoter and Supplier's privacy notices which are available at <a href="https://www.japanhouselondon.uk/company/privacy-policy/">https://www.japanhouselondon.uk/company/privacy-policy/</a> and <a href="https://www.staywellgroup.com/privacy-policy/">https://www.staywellgroup.com/privacy-policy/</a>. Entrants acknowledge that their information may be used by the Supplier and Promoter to administer the promotion and that the Promoter may need to make available the winners' last name and county for the winners' list in accordance with the Committee of Advertising Practice Code.